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The Aiken Center

1105 Gregg Highway, Aiken, SC

The Aiken Center is a county-wide agency serving the citizens of Aiken and the surrounding areas. The Aiken Center is an outpatient facility offering alcohol and drug abuse education, treatment, intervention, prevention and employee assistance program services to meet the needs of the community. We are committed to providing effective services in safe, pleasant surroundings. All of our clinical staff are trained, experienced professionals in the field of counseling and substance abuse. The Aiken Center can provide treatment services to adults and young people, based on the client's ability to benefit from the services offered. We always encourage the involvement of family members and significant others in the treatment process. Family participation is required for clients under the age of 16.

Hours of Operation & Telephone Number

The Aiken Center is open Monday – Thursday 8:30 AM - 9:00 PM and Friday 8:30 AM – 5:00 PM. Our phone number is (803) 649-1900. Certain services are available after hours and on weekends for your convenience. For initial assessment services, please call (803) 649-1900 for available hours.

After Hours Access

Nights, Weekends, Holidays

If you are an Aiken Center client and have a non-medical crisis regarding a substance abuse issue, call (803) 270-1202. If you have a medical or life-threatening emergency, call 911 or go to the nearest hospital emergency room. The Aiken Center does not provide counseling services over the telephone.

Aiken Center Programs & Services

Substance Abuse and Other Addiction Treatment Services

Our treatment program services include Assessment, Referral, Crisis Intervention, Family Counseling, Individual Counseling, Group Counseling and Intensive Outpatient Counseling Services. Our treatment program offers the following services:

FAMILY SERVICES: Provides education and counseling in an effort to assist individuals and families with problems arising from alcohol and drug abuse.

COURT-RELATED SERVICES: Provides a wide range of services for those involved in the local, state or federal judicial system with a focus on reducing the risk for committing another offense.

PROBATION AND PAROLE: Provides education and counseling for individuals currently serving under the guidelines of probation and parole.

GAMBLING COUNSELING: For individuals with gambling issues.

DEPARTMENT OF TRANSPORTATION (DOT)/ SUBSTANCE ABUSE PROFESSIONAL (SAP) ASSESSMENT:

The Aiken Center provides DOT qualified substance abuse assessment, treatment and referral services.

Intervention Services

Our Intervention Program offers:

ADSAP (ALCOHOL AND DRUG SAFETY ACTION PROGRAM):

Successful completion of this program is required by South Carolina law in order for DUI offenders to be re-licensed.

AEP (ALCOHOL EDUCATION PROGRAM): Designed to combat the problem of underage drinking and high-risk behavior. Enrollment in and completion of AEP will result in the charge being dismissed and eligible for expungement.

ADOLESCENT SERVICES: Provides education and counseling to address the unique needs of adolescents and their family members.

AIP (ALCOHOL INTERVENTION PROGRAM):

Offered through the Solicitor's office and the Magistrate court system, this program is designed for youth, ages 17-20, who have had more than one underage drinking charge.

Prevention Program

Our Prevention Program offers information, educational workshops, risk-reduction and skill-building programs, as well as numerous community-based events to prevent and/or reduce problems associated with substance abuse. Evidence-based prevention programs and curriculum presented in the schools and community include:

*Too Good for Violence *Life Skills *Too Good For Drugs

What You Can Expect From The Aiken Center

We treat each person who comes to us with dignity and respect and provide a safe place in which to start the healing process. During your first visit to the Aiken Center you will participate in an orientation process.

You will review several forms that include important information and will be asked to sign many of them to acknowledge your receipt of the various policies and procedures.

Your Financial Responsibilities

Your counselor will complete a financial assessment on you. Financial arrangements are based on each individual client's financial resources, except for ADSAP, AEP, AIP and DOT services which have set fees. The Aiken Center does accept third-party payments, including Medicaid and private insurance.

Your Assessment and Individual Plan of Care (IPOC)

In order for you to get the most out of the time you spend in services here you need to take an active part in planning your treatment. During the assessment you will talk with a counselor about the events in your life (past and present) that led you into treatment. Using this information, your counselor will work with you to develop an Individual Plan of Care. This plan identifies specific problems, spells out what goals you want to achieve while in treatment, and how you will go about reaching them. Together, you and your counselor will also decide on the kind of services that can best help you achieve your goals. The IPOC will include the service in which you agree to participate, how often you will attend, and a target date by which you hope to have reached your goals. As part of your care plan you will be given your counselor's name and the starting date of your treatment.

PLEASE take your IPOC very seriously. It states what you are willing and able to do in achieving the goals that you have established. This plan acts like a road map in treatment. It helps keep you on track and moving in the right direction. It spells out how we and your referral source (South Carolina Probation, Pardon & Parole Services, South Carolina Department of Social Services, etc.) will define "successful completion of treatment". (NOTE: If you are referred to the Aiken Center regarding your dependent children, your IPOC and the criteria used to determine "successful completion of treatment", will include goals concerning these children that address whether they are healthy, well-nourished, successful in school and living in a stable home with caring persons.) You and your counselor will constantly monitor your progress and you should be prepared for this IPOC to change/progress as you understand more about the issues that face you. It is also important for you to talk to him/her about any concerns you may have about your progress or any changes you want to make to your IPOC. Our main concern is whether or not you are making a sincere effort to complete your IPOC. Poor attendance, lateness, positive drug screens, or disruptive behavior will certainly be considered cause for a review of your IPOC and whether you are

truly benefiting from the services you are receiving. If your behavior continues to indicate that “your heart is not in this”, you may be asked to take a break to think about your options, or, in some cases, you may be asked to leave for an extended period until you feel you can make a commitment to the process. In any case, your counselor has the authority and responsibility, in consultation with you, to decide the course of your relationship with the Aiken Center. The bottom line is that the Aiken Center has a responsibility to you and the community to be up front about whether you are truly committed to a life free of the problems caused by your use of alcohol or other drugs.

During the course of your treatment, as well as when you complete treatment, you may be referred to other social and human service agencies for additional services. It is critical that you follow up with these referral recommendations. To the extent allowed by the confidentiality laws, the Aiken Center will attempt to assist you in this effort. Also while under our care, you will help develop a Transition Plan that will address your care during and after services. Please review this document for referral recommendations and address any questions or concerns you may have with your counselor.

ADSAP/PRI clients enter into a “Participation Contract” that describes the conditions of successful program completion. This participation contract will be fully explained during your intake/orientation session.

Continuum of Care/Length of Services

Although most programs have a minimum length of stay, the length of time you attend a program is based on the progress you have made on your Individual Plan of Care goals. Regardless of why you came into treatment, you are the one who controls how much you get out of it. Your time is valuable and we are here to help you get the most from this experience. At the completion of your services at the Aiken Center, upon your request, you may receive a copy of your “Discharge Summary”, a document describing the services you received and the current status of your case. Please contact your counselor if you wish to receive a copy of this document.

Information You Need to Know

Many of you are mandated to come to the Aiken Center by the criminal justice system or related entities, such as Probation, DSS, DJJ, the Solicitor’s Office and others: however, the Aiken Center is not a part of the criminal justice system. We are not a State or County agency. We function under contracts to provide services designed to assist you in

getting your life back in order. At the request of these programs, the Aiken Center routinely provides reports concerning your participation and progress in treatment. Other than these progress reports, the Aiken Center does not play a role in determining the outcome of cases before these entities. You should contact your referring program if you have any questions concerning the status of your case.

With the exception of alcohol breath tests for cause, the Aiken Center does not perform in-house drug tests. All drug tests are performed by LabCorp (Laboratory Corporation of America) at their Aiken facility located at 410 University Blvd., Ste. 1500B. Clients are responsible for paying the Aiken Center for these tests. The types and frequency of drug tests are determined by your counselor. We shall also attempt to use testing results from your referral source in an effort to minimize the number and cost of the tests we order.

If you are unhappy about the recommendations being made by your counselor concerning the services you are receiving, including discharge, you are invited to participate in a staffing team meeting where decisions are reviewed by the entire counseling staff prior to taking action. Please consult with your counselor if you are interested. Please note that you cannot bring others with you to the meeting.

To assist us in evaluating the performance of your counselor, we may occasionally video tape one of your sessions. These staff supervision tapes are viewed only by authorized staff members of our Agency and after review are promptly destroyed.

PLEASE NOTE: If you are enrolling in ADSAP, Adolescent Services, AEP or AIP Programs, special rules related to orientation, service placement, fee assessment and payment will apply. Please consult with your case manager.

What The Aiken Center Expects From You

You will be expected to:

- Help us identify problem areas.
- Actively participate and make decisions in the development of your Individual Plan of Care (IPOC).
- Attend all scheduled counseling sessions and be on time. Previously, we sent letters cautioning clients about not showing up for services and other issues. You will only receive a letter

from us if, as a result of your behavior, your counselor has concluded that you should be discharged until you can return with a sense of commitment to your plans.

- Inform your counselor if you are having problems working on your treatment goals or if you have any concerns about the services you are receiving.
- Follow through on other services outside the agency as agreed upon by you and your counselor.
- Give feedback on services received.

If you miss two (2) sessions in a row without contacting your counselor, your file could be closed and you may have to apply for re-admission. These rules do not apply to ADSAP/PRI services. You must re-enroll for ADSAP/PRI services if you miss a session or if you are late for a session.

You have the right to refuse services. However, if you are mandated to attend treatment by an outside referral source, you may be subjected to consequences from the referral source for non-compliance.

Other requirements:

- Respect the privacy of anyone you see or meet at this agency.
- Keep confidential the identity of others and things shared in group.
- The Aiken Center's policy on confidentiality and releasing confidential information is taken very seriously. Information that clients provide is held in confidence. Anyone breaking the confidentiality of another person in services may immediately be discharged from the Aiken Center and referred elsewhere for services.
- Do not make any threats against another client.
- Do not use alcohol or other drugs before coming to your session.
- You are prohibited from bringing alcohol, illegal drugs or weapons (including concealed weapons) onto Aiken Center property.
- All electronic devices (cell phones, etc.) must be turned off before entering group room.
- The Aiken Center is a smoke-free work environment. Smoking is allowed only in clearly designated areas.
- We will ask you to sign a copy of the Program Guidelines and/or Group Rules before you start treatment.

Important Information

Client Rights

The following Client Rights statement supports and protects your rights as a human being including fundamental human, civil, constitutional and statutory rights. We want you and your family to be involved in your care and fully informed of your rights while you are a client at the Aiken Center.

As a client of the Aiken Center, you have the following rights:

- To be entitled to respect and dignity in an environment that affords security and privacy.
- To receive services that are protected under the laws of confidentiality and to receive an Aiken Center Privacy Notice as well as other information concerning your rights regarding the use, storage, and disclosure of healthcare information.
- To receive services regardless of race, sex, national origin, creed, physical or mental handicap, or personal ability to pay.
- To know the reason for or purpose of the services provided and to consent to receiving these services.
- To receive an individual evaluation and treatment based upon your needs, abilities and goals, including your active participation in the development of your Individual Plan of Care.
- To ensure that your needs and preferences are not neglected and to receive any information needed to make informed decisions concerning the services you receive.
- To be assessed fees on an equitable basis.
- To express your preferences concerning the choice of case manager, counselor or other service provider.
- To review your records upon reasonable request and as provided by law.
- To refuse treatment or withdraw from services at any time without affecting re-entry at a later time.*
- To be free from physical abuse, sexual abuse, harassment and physical punishment imposed by Aiken Center employees.
- To be free from psychological abuse, including humiliating, threatening and exploitive action on the part of Aiken Center employees.

- To be free from fiduciary abuse associated with Aiken Center

- employees holding in trust anything of value that belongs to you.
- To be informed of and treated in compliance with the Agency’s policy on seclusion, restraint, special treatment interventions and the restriction of rights.
- To receive assistance from the Aiken Center in facilitating access and referral to guardians, conservators, self-help groups, advocacy, and legal services.
- To have privacy during visits unless contraindicated in the recovery and treatment process or as ordered by a physician or other authorized healthcare provider.
- Withdrawal from participation in some programs may necessitate a delay in your re-admission. Also, if your participation in this program is the result of involvement with the criminal justice system, your legal status may be jeopardized by withdrawal without court, probation or parole permission. Please make certain of your individual situation before withdrawing.

PRIVACY NOTICE *(Confidentiality)*

THIS NOTICE DESCRIBES HOW MEDICAL AND DRUG AND ALCOHOL RELATED INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

General information regarding your health care, including payment for health care, is protected by two federal laws: the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”), 42 U.S.C. § 1320d et seq., 45 C.F.R. Parts 160 & 164, and the Confidentiality Law, 42 U.S.C. § 290dd-2, 42 C.F.R. Part 2. Under these laws, Aiken Center may not say to a person outside Aiken Center that you attend the program, nor may Aiken Center disclose any information identifying you as an alcohol or drug abuser, or disclose any other protected information except as permitted by federal law.

Aiken Center must obtain your written consent before it can disclose information about you for payment purposes. For example, Aiken Center must obtain your written consent before it can disclose information to your health insurer in order to be paid for services. Generally, you must also sign a written consent before Aiken Center can share information for

treatment purposes or for health care operations. However, federal law permits Aiken Center to disclose information without your written permission:

1. Pursuant to an agreement with a business associate;
2. For research, audit or evaluations;
3. To report a crime committed on Aiken Center's premises or against Aiken Center personnel;
4. To medical personnel in a medical emergency;
5. To appropriate authorities to report suspected child abuse or neglect.
6. To appropriate authorities to anonymously or by court order report suspected abuse or neglect of an elderly person or a vulnerable adult, and/or
7. As allowed by a court order.

For example, Aiken Center can disclose information without your consent to obtain legal or financial services, or to another medical facility to provide health care to you, as long as there is a business associate agreement in place. Before Aiken Center can use or disclose any information about your health in a manner that is not described above, it must first obtain your specific written consent allowing it to make the disclosure. Any such written consent may be revoked by you in writing.

Your Rights

Under HIPAA, you may have the right to request restrictions on certain uses and disclosures of your health information. Aiken Center is not required to agree to any restrictions you request, but if it does agree then it is bound by that agreement and may not use or disclose any information which you have restricted except as necessary in a medical emergency. You have the right to request that we communicate with you by alternative means or at an alternative location. The Aiken Center will accommodate such requests that are reasonable and will not request an explanation from you. Under HIPAA, you also have the right to inspect and obtain a copy of your own health information maintained by the Aiken Center, except to the extent that the information contains psychotherapy notes or information compiled for use in a civil, criminal, or administrative proceeding or in other limited circumstances. Under HIPAA, you also have the right, with some exceptions, to amend health care information maintained in Aiken Center's records, and to request and receive an accounting of disclosures of your health related information made by Aiken Center during the six years prior to your request. You also have the right to receive a paper copy of this notice.

Aiken Center's Duties

Aiken Center is required by law to maintain the privacy of your health information and to provide you with notice of its legal duties and privacy practices with respect to your health information. Aiken Center is required by law to abide by the terms of this notice. Aiken Center reserves the right to change the terms of this notice and to make new notice provisions effective for all protected health information it maintains. You will receive a copy of this notice at intake or upon request.

Complaints and Reporting Violations

If you believe that your privacy rights under HIPAA have been violated, you may complain to the Aiken Center, the Secretary of The United States Department of Health and Human Services, or the South Carolina Department of Health and Environmental Control, Division of Health Licensing (803-545-4370). If placing your complaint with the Aiken Center, it must be in writing and sent to the Compliance Officer, The Aiken Center, 1105 Gregg Highway, Aiken, SC 29801. You will not be retaliated against for filing such a complaint.

Violation of the Confidentiality Law by a program is a crime. Suspected violations of the Confidentiality Law may be reported to the United States Attorney in the district where the violation occurs.

Contact

For further information, contact the Corporate Compliance Officer at the Aiken Center, 803-649-1900 ext. 344.

Effective Date

This notice became effective April 14, 2003.

Grievance Rights and Procedure

You may file a formal grievance or appeal a decision made by Aiken Center employees, without fear of reprisal, if you feel your rights have been violated or if you feel that a staff member has violated the Aiken Center Code of Conduct (Ethics). All grievances will be addressed in a confidential manner. To file a grievance, you must follow the procedure outlined below:

1. The client, who wishes to file a complaint, will describe in writing the event, date, time, name (s) of person (s) involved, and any other pertinent information concerning the grievance.
2. The written complaint should be submitted to the Director of Treatment Services as soon as possible.

3. The Director of Treatment Services will investigate the complaint in as thorough a manner as possible and respond in writing to the complaint within three (3) working days.
4. If the client is dissatisfied with the supervisory response, a hearing will be held before the Treatment Team, chaired by the Director of Treatment Services, where the parties involved will have the opportunity to give further details or evidence regarding the complaint. Third party representation for the client at this meeting is permitted only in circumstances where the client is determined by the Treatment Team to be incapable of adequately representing his/her own interests. Such a determination by a court of appropriate jurisdiction is also acceptable. The Treatment Team will have five (5) working days to respond in writing to the complaint.
5. If, after this response, the client is still not satisfied, the complaint will be forwarded to the Executive Director who will have ten (10) working days to respond in writing. If the actions of the Executive Director were the basis of the original complaint, a client may appeal in writing directly to the Chairman of the Board of Commissioners, who has ten (10) working days to respond in writing.
6. Upon completion of this process, if still dissatisfied, the client may appeal to the Director of the South Carolina Department of Alcohol and Other Drug Abuse Services, in accordance with their procedures.

In addition, ADSAP clients have additional appeal procedures afforded by Section 56-5-2990 of the Code of South Carolina laws, as amended.

This process is described in that law as well as in the Aiken Center Alcohol and Drug Abuse (ADSAP) Appeals Process. Contact the Aiken Center Intervention Services Office for more information. Additional information concerning this grievance procedure may be addressed to the Aiken Center's Corporate Compliance Officer at (803) 649-1900 ext. 344.

Clinical Code of Ethics

Aiken Center clinical staff members are cognizant of their potentially influential position with respect to clients and they avoid exploiting this trust. Aiken Center clinical staff members make every effort to avoid dual relationships with clients that could impair their professional judgment or increase the risk of exploitation. Therefore, Aiken Center clinical staff must:

- respect the right of clients to make decisions and help them understand the consequences of these decisions.

- terminate a professional relationship when it is clear that the client is not benefiting from services.
- not abandon or neglect clients in need of continued treatment without making reasonable arrangements for the continuation of such treatment.
- not engage in activities of a non-therapeutic nature outside of the business location with active clients receiving clinical services; and/or conduct any activities found to be harmful to clients.
- obtain informed consent of clients before taping, recording, or permitting third party observation of their activities.
- recognize boundaries and limitations of professional competence and not offer services or use techniques outside of their professional competencies.
- be dedicated to maintaining high standards of scholarship and presenting information that is accurate.
- seek to remain current on new developments in the behavioral health field, as relevant to their specialty areas, through educational activities and clinical experiences.
- exercise special care when making public their professional recommendations and opinions through personal testimony or other public statements.
- seek appropriate professional assistance for their own personal problems or conflicts that are likely to impair their work performance and/or their clinical judgment.

In addition to the above standards of ethical conduct, direct service providers who hold credentials from their professional groups are also bound by their standards. These groups include:

- National Association of Alcohol and Drug Abuse Counselors
- South Carolina Association of Alcohol and Drug Abuse Counselors
- South Carolina Association of Prevention Professionals and Advocates
- State Boards of Licensed Professional Counselors (GA & SC)
- State and/or National Boards of Licensed and/or Independent Social Workers
- State Boards of Licensed Clinical Psychologists (GA & SC)

Any comments, concerns, or suspected violations of this Code of Ethics should be reported to the Aiken Center's Corporate Compliance Officer at (803) 649-1900 ext. 344.

Advance Directives

The Aiken Center encourages its clients to take an active role in their care by stating their health care preferences in writing through legal documents known as advance directives. Advance directives, such as living wills and durable powers of attorney for health care, are documents written in advance of serious illness that let you state your choices for health care or name someone to make those decisions if you are unable to do so. Through the use of advance directives you can make legally valid decisions about your future medical treatment.

Health and Safety

The health and safety of our clients, employees and visitors is of prime concern to us. It is the policy of the Aiken Center to provide and maintain a safe and healthy environment for our clients, staff and members of the community in order to ensure a rehabilitative atmosphere.

Emergency Drills

From time to time, we will be conducting emergency drills. Anyone on the Aiken Center premises is expected to participate. During these drills you may be expected to exit the building. Emergency exits are located throughout the building and are clearly marked. Your counselor will inform you of the nearest exit and assist you in exiting the building safely. Please follow the directions provided by your counselor. We thank you for your assistance in this matter.

Emergency Procedures

In the case of an emergency, such as fire, tornado, acts of violence... Follow the instructions given to you by your counselor/Aiken Center staff members.

Infection Control

You will receive educational materials concerning precautions to be taken to prevent the spread of infectious diseases, such as HIV/AIDS, Hepatitis, TB, etc. Please study this information carefully and talk with your counselor if you have questions.

Aiken Center Policy

Alcohol and Illicit/Licit Drugs on Premises

The Aiken Center prohibits the possession and use of alcohol and non-prescription drugs within its facilities. Discovery of any illicit drugs or the illegal possession of prescription drugs will be reported to the City of Aiken Department of Public Safety. Clients who report for treatment services impaired by the use of any mood-altering substances will not be allowed to participate.

Concealed Weapons

No concealed weapons of any kind, such as guns, box cutters, knives or any other sharp instrument are allowed on Aiken Center premises. The only exception is that a duly certified law enforcement officer on official business may carry his/her weapon on the premises. For unofficial business, such as counseling services, law enforcement officers are to leave their weapon in a locked vehicle. Any concealed weapons found on the premises will be reported to law enforcement officials.

Seclusion/Restraint

Aiken Center policy prohibits the placement of clients in seclusion or physical restraint as a part of their treatment or intervention program. Clients are not permitted to physically restrain other clients.

Violence/Threats

Aggressive/Assaultive behavior toward clients, staff or visitors by staff or clients will not be tolerated. These behaviors may be grounds for immediate discharge.

South Carolina Code of Laws Section 16-3-1040 states:

(B) It is unlawful for a person knowingly and willfully to deliver or convey to a public employee a letter or paper, writing, print, missive, document, or electronic communication or verbal communication which contains a threat to take the life of or to inflict bodily harm upon the public employee or members of his immediate family if the threat is directly related to the public employee's official responsibilities. A person who violates this subsection of the law, upon conviction, must be fined not more than five hundred dollars or imprisoned not more than thirty days, or both.

Tobacco Products, E-Cigarettes, Vapors and Smoking

The Aiken Center is a smoke-free work environment. Smoking is prohibited except in those locations that have been designated as smoking areas. Anyone under the age of twenty-one (21) is prohibited from smoking on Aiken Center premises.

Program Rules

Basic program rules include: maintain confidentiality, be on time, respect others and their rights, one person speaks at a time, and use "I" statements. Additional rules may apply and will be reviewed with you by your counselor. The Aiken Center does not restrict the rights or privileges of its clients.

Client Feedback & Input

Achievement of Outcomes

In 2002, the South Carolina Department of Alcohol and Other Drug Abuse Services (DAODAS) implemented statewide outcome/follow-up procedures for all county designated substance abuse agencies. Data is gathered from client admission forms, discharge forms and post discharge surveys. We will also ask you for any ideas you may have on how to improve the services that we offer. The post discharge surveys take place 70-110 days after your discharge or termination from the Aiken Center. With your permission, you will be contacted by phone to gather information about your satisfaction with our services and your progress after discharge. We encourage you to participate in this effort.

Client Satisfaction

During the course of treatment you may be asked to complete a survey regarding your satisfaction with services. These surveys take place once per quarter during group treatment services. Completed surveys are collected by a member of the group and returned to the Director of Quality Assurance. Counselors do not see the completed surveys. In an effort to constantly improve our services and meet the needs of persons seeking services, we always encourage your input, both formally and informally. Do not hesitate to talk with your Counselor as well as members of our management team, including the Executive Director.

Aiken Center Mission Statement

The Aiken Center offers affordable, accessible treatment, intervention, prevention and educational services in an effort to reduce the negative effects of substance use, abuse and addiction and to create a safer, healthier environment for all Aiken County citizens.

Aiken Center Vision Statement

We believe that that the prevention or successful interventions of substance abuse behaviors as well as recovery from addiction to alcohol, tobacco or other drugs are achievable goals. The achievement of these goals depends upon a willingness on the part of affected persons to address identified problems, the assistance of professional service providers, such as the Aiken Center, and the presence of a meaningful support system that may include the family, faith-based organizations, “twelve-step” programs and others.

Aiken Center Core Values

- Prevention of addictive behaviors is achievable.
- Recovery from addiction is achievable.
- The success or failure of recovery must be assessed on the basis of individual needs, preferences, strengths and abilities.
- The protection of rights of those being served is of paramount importance to the trust that forms the foundation of our relationships.
- The positive and negative qualities of family life determine the qualities of the lives of those individuals who make up our families.
- The ability to live with self-respect and dignity is critical to achievement of healthier lives and families.
- Strengthening families will create a more productive and healthier community.
- It is important to seek the input of the persons we serve to ensure that our services meet the needs of the Community.
- Collaboration with other human service agencies helps to provide access to needed services in the Community.
- The Aiken Center must remain financially and managerially strong so that we can continue to exist and assist those who need our help.



The Aiken Center is nationally accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) and adheres to the definition of addictive disease as developed by the American Society of Addiction Medicine (ASAM) and the standards for service placement. The Aiken Center is a charter member of the Behavioral Health Services Association of South Carolina and a United Way Agency. The South Carolina Department of Health and Environmental Control and the South Carolina Department of Alcohol and Other Drug Abuse Services routinely inspect the Aiken Center.

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We Need Your Input

We are very interested in your opinions and thoughts about the services you and the Community receive from us. Please call the Executive Director at 803-649-1900, ext. 313 at any time to express your opinions and provide input concerning our programs. Thank you.

Helpful Numbers

Helpline (outside Aiken County)

**211 or
877-648-9900**

Alcoholics Anonymous/Alanon	648-1509
Narcotics Anonymous	706-855-2419
Aiken-Barnwell Mental Health Center	641-7700
Mental Health Association	641-4164
HIV-AIDS - Hope Health	642-1663 or 226-0042
Rape Crisis/Domestic Violence (Cumbee Center)	649-0480 or 641-1462
Department of Social Services (North Augusta Office)	649-1111 202-3500
SC Dept. of Vocational Rehabilitation	641-7630
Law enforcement-EMERGENCY	911
Aiken Public Safety	642-7620
Aiken County Sheriff	642-1761
ACTS (Food/Clothing/Assistance)	642-5919
American Red Cross	641-4152
Council on Aging	648-5447
Golden Harvest Food Bank	648-0752
Housing Authority, City of Aiken	649-6673
Regional Housing Authority	803-259-3588
Salvation Army	641-4141
United Way of Aiken County	648-8331
Aiken County Public Library	642-2020
SC Legal Services	1-888-346-5592
Aiken County Health Department	642-1687
Aiken Regional Medical Centers	641-5000
Aurora Pavilion	641-5900
Children's Place (Therapy for children)	641-4144
Clyburn Center for Primary Care	380-7000
Community Medical Clinic of Aiken County	226-0630
Hitchcock Health Care	648-8344
Margaret J. Weston Health Care Ctr.	593-9283
Tri-Development Center	642-8800
South Carolina Department of Alcohol and Other Drug Abuse Services (DAODAS)	803-896-5555